

# New Protocol to Keep Our Patients Safe.



**Sirgany Eyecare**

**NO WALK INS.  
BY APPOINTMENT  
ONLY.**

**PLEASE WEAR A  
MASK. NO GLOVES.**

**PLEASE ARRIVE 5  
MINUTES PRIOR TO  
YOUR  
APPOINTMENT.**

**WHEN YOU ARRIVE**

**OPTICAL,  
GLASSES &  
CONTACT LENSES**

Everyone must have an appointment scheduled. During normal business hours the front doors will be locked, this will allow us to have control in maintaining the proper social distancing protocol of at least six feet. This includes exams, follow ups, glass repairs, eyewear dispensing and contact lens pickups.

Everyone entering the practice must wear a face mask. No exceptions unless you have a note from your doctor or are under age two. Gloves are not allowed in the office - unless a staff member needs to touch a patient.

Please arrive five minutes before your appointment time, as we are taking great measures to keep the designed schedule on time so we can achieve the desired social distancing and proper disinfection protocols.

**Upon arrival, please call or text 607.749.2020 to notify our staff and you will be directed on how to proceed.** If you are here for your scheduled appointment, we will meet you at the entrance door and allowed in. Your temperature will be taken with a no-touch forehead thermometer, and you will be asked a few questions related to the Covid-19 virus. If your temperature is not elevated and you do not meet high-risk criteria, you will be given hand sanitizer to use and escorted to the appropriate technician. **We are not allowing family members for office visits. The only exceptions are for youth (under 18) in which on parent or guardian may accompany the child and care givers (only one care giver).**

If you are visiting our optical please allow our opticians to escort you into the optical and place on frames you have touched in the appropriate basket. These frames will then be disinfected using our new UV based germicidal glasses cabinet.

**If you are scheduled for an eyewear dispense or contact lens pick up, please text or call is at 607.749.2020 and we will deliver the eyewear and contacts to your vehicle.**